CREATE AND/OR LOG IN TO YOUR ACCOUNT AT COVID.VLT.CO
Go to covid.vlt.co and use a valid email address and create a password that you will remember. You only need to create an account once, and you will use the same login credentials for future test orders.

REGISTER YOUR TEST KIT ID
Each time you register a new kit, you will provide personal information and answer questions regarding exposure and symptoms (if any). The test kit ID is found on the collection tube and on the outer packaging. Two options for registration are available:
1) Manual entry: please key in all information beginning with the first two letters.
2) Scan to enter: select “scan barcode” on your computer or mobile device, enabling the camera to scan the barcode.

PERFORM YOUR SUPERVISED COLLECTION
The system will take you through a series of simple steps to perform your supervised sample collection. This process takes just a few minutes.
a) Fill the tube up to the black line with saliva (any foam should be above the black line).
b) Screw the cap on tightly. Blue fluid will release into the tube to preserve your sample. Shake the sealed tube for 5 seconds to combine the blue fluid and your saliva.
c) Consult your test administrator for sample handoff and/or shipping instructions.

RECEIVE YOUR TEST RESULT
You will receive an email from hello@updates.vaulthealth.com with your results 48 to 72 hours from when your test arrives at the lab.

STILL HAVE QUESTIONS? CONTACT US.
On-Site Support: 929-388-1551 | Customer Care: 212-880-5494
covid@vaulthealth.com | covid.vlt.co
FOLLOW THE STEP-BY-STEP INSTRUCTIONS
You must provide your sample under verifiable supervision for your test to be processed.

WEB BROWSER COMPATIBILITY
Please use Google Chrome or Safari to access Vault Health testing portals. Internet Explorer is not a compatible browser, and use will result in errors.

MOBILE DEVICES
Please use your own fully-charged smartphone or tablet to protect your information and to reduce the risk of physical contact at the test site. If you do not have a mobile device, consult your test administrator or access Vault Health testing portals from a desktop or laptop using one of the compatible browsers noted above.

WHEN YOU RECEIVE YOUR KIT
Do not open the test tube package until instructed to do so.

BEFORE TAKING YOUR TEST:
Hydrate 1-2 hours before taking your test. For accurate results, do not eat, drink, chew gum, or smoke for 30 minutes before your test.

POSITIVE RESULTS
Vault Health is required by law to report verified cases of COVID-19 to the applicable health authority in your state. If your result is positive, visit cdc.gov/coronavirus/2019–nCoV and/or contact your health care provider.

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