

The logo for myBSC, featuring the text "myBSC" in a stylized font. The "my" is in a smaller, blue font, and "BSC" is in a larger, bold, blue font. The background of the logo is a large, faint watermark of the Bluefield State College seal, which includes a central figure holding a scale and a book, surrounded by the text "BLUEFIELD STATE COLLEGE" and "1895".

**myBSC** is a single sign-on portal that connects you to a host of Bluefield State College resources. The following resources are available to users:

- |                                  |                           |                    |                             |
|----------------------------------|---------------------------|--------------------|-----------------------------|
| ▽ Learning Management System     | ▽ Help Ticket System      | ▽ Office 365       | ▽ Everfi Financial Literacy |
| ▽ Faculty, Staff & Student Email | ▽ Library Database Access | ▽ Smarthinking     | ▽ Online Bill Pay           |
|                                  | ▽ LiveText                | ▽ Video Center     |                             |
|                                  |                           | ▽ Web Self Service |                             |

In addition, users can access local news and weather, as well as BSC's upcoming Calendar of Events. Announcements, Faculty Evaluations, Elections, Free Software sites, Discount sites and Job Listings.

#### **First time user?**

Visit [bluefieldstate.edu](http://bluefieldstate.edu) and click on "myBsc." Once there you will login using your BSC email and password then will be prompted to enter 6 security questions and provide a secondary email address (**NOT** your Bluefield State email) for password retrieval. Your new login gives you access to campus computers, WiFi, myBSC, email, Moodle and Help Desk. **NOTE\* This link is for new Bluefield State students only.**

### **Microsoft Office 365**

In addition to your e-mail, **Microsoft's Office 365** offers a variety of free online tools for educational institutions.

**Free Office 365 Pro Plus** offers full access to the Office 2019 Suite to install on up to five computers.

**Office Web Apps** are a web-based version of the Office Suite, giving users the ability to use Word, Excel, Power Point and OneNote through a web browser.

**OneDrive for Business** provides you with 1TB of storage. From your OneDrive you can also share documents and collaborate with others. Download OneDrive for Business and sync your files to your computer or mobile device.

**SharePoint Online** enables an organization to easily create and manage custom team-focused and project-focused sites for collaboration.

**Skype for Business** connects people anytime from anywhere with access to instant messaging, audio and video calling, online meetings and web conferencing.

#### **Other Services**

Class Notebook, Planner, Flow, Sway, Delve, Calendar and Teams.

### **Wireless Access**

On-campus WiFi is provided for all students using their BSC username and password. Instructions on connecting to WiFi, along with other useful guides, can be found at [bluefieldstate.edu/resources/technical-assistance](http://bluefieldstate.edu/resources/technical-assistance)

# Bluefield State Technology

## Learning Management System (LMS)

Learning Management Systems used by BSC for online and web enhanced classes.

## LiveText

Online Software Application used as a course assessment tool in many Bluefield State classes to evaluate student learning.

## Smarthinking

The leader in live, on-demand online tutoring.

**Web Self-Service:** Access grades, transcripts, class schedule, add/drop classes, update personal information, check the status of financial aid and more.



**Stay Connected** with Bluefield State College by downloading our Mobile App. Search for Ellucian Go in your app store, then search Bluefield State College within the app.

- Alerts & Notifications
- myBSC
- Learning Management System
- College Maps
- Course Listings
- Registration and Financial Information
- Grades
- Faculty & Staff Directory
- Important Campus Phone Numbers
- Bookstore
- Library
- IT Help Desk
- Local & BSC News & Sports
- Other resources such as the class schedule, social media, bus schedule, college catalog and more.



Available on Android and iPhone

## Contact Information

### General Technical Support

Monday - Friday 8:00 am - 4:00 pm

Help Desk 304-327-4090

Learning Management Systems (Moodle Support) 304-327-4545

### General Information

Toll Free 800-344-8892  
Admissions 304-327-4065  
Beckley 304-817-6018  
Alumni Affairs 304-327-4289  
Athletics 304-327-4208  
Bookstore 304-327-4182

Beckley 304-929-5490  
Business Office 304-327-4450  
Beckley 304-929-5490  
Career Services 304-327-4011  
Financial Aid 304-327-4020  
Intramurals 304-327-4430

Library 304-327-4052  
Public Safety 304-327-4180  
Registrar 304-327-4060  
Student Life 304-327-4186  
Student Services 304-327-4585

### Support Help Ticket System

[helpdesk.bluefieldstate.edu](http://helpdesk.bluefieldstate.edu)